## **Service for all pumps**





# What we can do for you? Take a look and see!

KSB Servicefast & efficient

There's nothing we wouldn't do to help you keep your equipment buzzing along just like you want it to.

As a global leader in our field, KSB has more to offer than just excellent products: more partnership, more know-how. More services. Be it the installation and commissioning of your equipment, its maintenance and repair, customized service concepts, or even eventual replacement, KSB Service looks after your pump sets at all points of their life cycle. In fact, our range of services applies not only to your KSB products, but also to other pumps, valves, motors and related systems of any make or origin.

More than 2,500 service specialists at over 130 service centres around the world keep our customers' systems up and working with 24-hour service.

#### Customer-centric services in your area

In Melbourne, Sydney, Brisbane, Perth, Newcastle, Townsville our KSB service centres provide comprehensive services of pump repair.

Our local service team serves and supports numerous customers in the fields of power generation, seawater desalination, general industry, water supply, waste water disposal, mining and building services.

#### Our services:

- Installation and commissioning ready to go and on time
- On-site service
- Repair and maintenance in the service centre
- Maintenance inspection management on request at fixed rates
- Inspection service
- Technical consultancy for
  - Service life enhancement
  - Plant optimization
  - etc
- Providing of OEM spare parts
- Total Pump Management a modular, customized service concept for pumps, valves and other rotating equipment.
   Our main objectives are to enhance the availability of your equipment while reducing your maintenance costs.











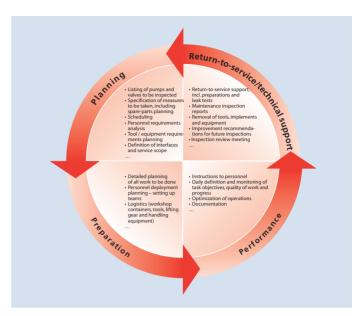
### Our workshop facilities:

### **Equipment components:**

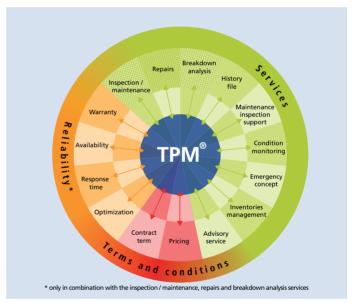
- Machine tools
- Special-purpose tools
- Measuring instruments
- Vibration analysis
- Painting facility
- Pressure testing
- Flow measurement equipment

### Your benefits at a glance:

- One single contact for all service-related matters concerning pumps, valves, motors, compressors, fans, etc.
- Seasoned, thoroughly experienced service specialists with manufacturer's know-how and access to our engineering specialists and their expertise regarding fluid dynamics, instrumentation, materials technology, etc.
- As-new warranty on all repairs
- Fixed rates for all services on request
- Certified safety and reliability
- 24-hour emergency service
  Tel. 1300 301 356



One-stop rehabilitation management



Total Pump Management (TPM) - innovative, customized service concept





### Regional service – close to you





KSB-Service – certified quality standards

### Your contact:

	Telephone
Victoria	Tel. (03) 9314 0611
New South Wales	Tel. (02) 9584 2099
Newcastle	Tel. (02) 4956 5377
Queensland	Tel. (07) 3725 8200
Townsville	Tel. (07) 4774 9200
Western Australia	Tel. (08) 9455 7900

24-hour emergency service line: 1300 301 356

